

CMIO Roundtable Discussion

February 22, 2019, 2:30-3:30PM

Meeting Information

Phone: 872-240-3212

Access Code: 880-870-797

GoTo Meeting Link: <https://global.gotomeeting.com/join/880870797>

Sharepoint Site: <https://makesolutionsinc.sharepoint.com/sites/CMIORoundtable>

Attendees / Site Details

- Dr. Paul Clark, CMIO, Concord Hospital, NH
- Holly Ellison, CNIO, Concord Hospital, NH
- Dr. Mandy Halford, CMIO, Covenant Health, TN
- Dr. John Paul Jones, CMIO, Centra Health, VA
- Dr. J. Clay Callison, CMIO, University of Tennessee Medical Center, TN
 - Pulmonologist

- **Follow-Ups:**
 - Brian to get SR and send settings for Anesthesia grid settings to group. *Attached document*
 - Dr. Callison to share content on Discharge Summary Dyn Doc. *Attached document*
 - Dr. Halford to send list of open issues from Covenant
 - Determine date for Concord to talk to UT about maternity/FetaLink project
 - Dr. Clark to share information on PowerForms for ambulatory
 - Dr. Callison and Dr. Halford to reach out to pharmacy staffs to see if they see issues with T-Subs

- **Proposed agenda items for next meeting**
 - Event Set Hierarchy
 - HIM setup and dealing with deficiencies
 - Orders to scheduling
 - Operational Reports

Agenda

- **Concord Hospital**
 - *Code base: 2015.01.28*
 - *Cerner go-live 12/2017 with full clinicals and rev cycle*
 - *Previously Centricity in OP, McKesson in Acute, STAR Financials*
 - Concord Health summary of visit from Eva Karp, Sr. VP, Chief Clinical & Patient Safety Officer from Cerner. *Note: See documents sent out with agenda*
 - Medication safety Issues, Medication process, Timing and schedules from nursing and pharmacy, Bridge
 - Anesthesia med process
 - Already closed loop on some anesthesia challenges where “1” in “170 mg” was obscured by vertical line
 - Follow-Up: Send build guides for anesthesia
 - *Note: Sent build guides*
 - Duration of Therapy
 - Don’t see start and stop dates very easily, especially under Discharge Diagnosis and Plan
 - Significant when you don’t see an end date, don’t know it shouldn’t be continued
 - T-substitutions
 - Works well with 1:1 substitution, but when there isn’t, system-generated suggestions are not made known to the pharmacy
 - UT not aware with issues with therapeutic substitutions
 - Follow-Up: Dr. Callison to reach out to pharmacy staff to see if they see issues
 - Did additional work on T-Subs last year
 - Follow-Up: Dr. Halford sent message to team as well to see if they’re seeing issues
 - Follow-Up: Dr. Clark to share information on PowerForms for ambulatory
 - Have HealthIntent and implementing Registries. Health Maintenance registry will be tied in with registries
 - Claims data pre-populated with two years’ worth of data
 - Message Center challenges
 - Not standard workflows, so providers adapt to it how they see fit
 - No way to prioritize list, so sometimes notes that need nurse involvement aren’t seen until after nurse has left for day
 - Offering to set up call with Concord Maternity analysts to talk to UT if needed
 - Some views were different so people didn’t see same views
 - *Note: Four attachments sent by Dr. Clark*
- **Covenant Health**
 - *Code base: 2015.01.25*
 - *Cerner go-live 05/2018 with full clinicals, scheduling*
 - *Oncology go-live week of 2/18*
 - 14 open SRs that continue to get closed around meds rec
 - If attending goes to ED, issues with Plan versus Initiate
 - Active med before initiate, changes status back to Partial for admission meds rec

- Concord does not use planned med rec, just ask providers to complete meds rec
 - Meds rec locks up, but nothing on roadmap by Cerner
 - Transfers to Acute and Post-Acute since you can't include IV meds
 - Don't see cross-encounter meds rec list
 - Building new transfer list
 - Hot Topics
 - Push Cerner on Alias pools on orders and struggles with order awareness
 - Every alias adds order sentence
 - Message Center
 - HIM setup. Issues with deficiencies
 - Orders to scheduling
 - Operational reports
 - Getting with Cerner strategist to review many of these open issues
 - Follow-Up: Mandy to send Brian list of Hot Topics for future meetings
- **University of Tennessee**
 - *On Cerner for a long time, but just starting to really use the system*
 - *Implemented Dyn Doc in hospital about three years ago*
 - *Implemented Ambulatory October, 2016. Migration from PowerWorks*
 - *Very rocky implementation*
 - *Difficult workflow, especially from an orders place*
 - *Dyn doc doesn't allow for discrete data*
 - *Use Dragon. Providers like it*
 - *Saw memory issues recently too, similar to Concord*
 - *Seeing issues now with Imprivata*
 - *Going to get rid of Discharge Summary next year, go to more Dyn Doc template*
 - *Much more patient friendly*
 - *Visit summary has medication list included, which is easier to see pharmacy*
 - *Dr. Callison to share content with Visit Summary. Chelsea - Dyn Doc resource*
 - *Did not go with HealthIntent. Using local HIE for registries. Capture and get credit for work done in region, but much more challenging with PowerChart*
 - *Struggle with Health Maintenance, especially the number of Snomed codes that aren't intuitive for physicians*
- **Centra Health**
 - N/A
- **Northside Hospital**
 - N/A
- **Upcoming Events**
 - Southeast Regional RUG (TN, NC, SC, GA, AL, MS, FL)
 - St. Pete, FL; April 9-12
 - North Atlantic RUG (CT, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VT, VA, DC, WV)
 - Richmond, VA; May 20-22
 - Cerner CMIO and Physician Leadership Workshop
 - Kansas City, MO: May 8-10
 - [Link to register](#)

Module	Concord	Covenant	UT	Centra	Northside
Cerner Code	2015.01.28	2015.01.25	2015.01.xx	2015.01.xx	2015.01.xx
2018 Upgrade	Starting Sept	Starting May			Starting July
MPages	6.09	6.11			
Dictation	Dragon	MModal	Dragon		
Rev Cycle-Acute	CPM	Sched	Reg/Sched		Reg/Sched
Rev Cycle-Amb	CPM	CPM	CPM		
Financials	Cerner Rev Cycle	STAR	HealthQuest		STAR
Population Health	Registries, EDW	No	Local HIE for registries		No
Surgery / Anesthesia	Yes / Yes	Yes / Yes			Yes / Yes
Lab	GL, BB, AP, Micro	GL, BB, AP, Micro			GL, BB, AP, Micro, Helix
Radiology / PACS	Cerner / GE PACS	Cerner / MMI PACS			Cerner / PACS
Bridge	Milk, Blood	Milk			Milk
Cap Mgmt	Cerner	Teletracking			
Oncology	No	Yes, 2019	Yes, 2017. No regiments		No
Maternity	Yes, + FetaLink	Yes, + FetaLink	Starting 3/19 with clinics		Yes, + FetaLink
Portal	Yes	Yes			Yes
EPCS	In progress	In progress			
PowerChart Touch	No	Yes			No
Nurse Communications	No	Yes			No
Commonwell	In progress	No	No	Yes	No
BMDI/MDI	Yes	Yes			Yes
Others		Behavioral Health	Transplant		